Yealink Management Cloud Service

Simplify device management process and enhance the user experience

Yealink provides the Yealink Management Cloud Service (YMCS) to simplify the process of managing Yealink video and voice communication endpoint devices. YMCS delivers a host of capabilities and integrated functionality to enhance the user experience and to increase user adoption rates while consolidating customers under a cloud management platform.

Yealink Management Cloud Service (YMCS) Overview

· **Cloud-based:** Based on an advanced cloud architecture, the YMCS is deployed via the public cloud.
· **Multi-level management:** Enterprises can authorize the service provider to manage their devices.
· **Powerful functionalities:** Timing task, real-time feedback, devices remote control, RPS service.

Device Support

Yealink Video Devices

Yealink Voice Devices

Yealink Teams and SfB Phones

If you need assistance or have questions, please contact Yealink via sales@yealink.com.

For Enterprises

Enterprise customers who deal with enterprise communications face several common challenges. Many firms want to deploy UC endpoint devices to avoid expensive traditional systems and to unify their communications into one system. At the same time, inappropriate deployment and management tools for the devices systems can lead to unplanned costs and a steep learning curve. What's more, video conference issues that are not resolved promptly can lead to obstacles in cooperation.

YMCS helps enterprises:

· Reduce the cost of equipment operation and maintenance;

· Improve the efficiency and quality of technical maintenance;

· Anticipate risks through data analysis and prevent them in advance, and;

· Ensure a reliable communication environment and a pleasant user experience.

For Business Partners

With the continuous expansion of Yealink and the ongoing migration of enterprises to Yealink solutions, business partners need to be ready to respond to and solve issues quickly as a part of their commitment to enhance the user experience and to increase user adoption rates. However, mass devices maintenance requires an investment in time and resources. Partners need an effective way to balance business and resources.

YMCS helps business partners:

· Provide remote services of Yealink devices for the hosted enterprise;

· Respond to and solve problems quickly according to its real-time alarm and diagnoses to ensure quality user experiences, and;

· Save time and labor thanks to its powerful management capabilities.

Product Benefits at a Glance

Deployed via the public cloud

Based on an advanced cloud architecture, YMCS sets up multiple service nodes to achieve cross-regional management. Customers can manage devices with one account instead of relying on local hardware server and maintenance.

Automate the entire process

YMCS offers integrated RPS services and enables the automatic pre-provisioning of devices. Once a device is powered up, the platform obtains the device information automatically and starts to manage the device.

Enforce powerful management capabilities

Multiple administrators are permitted to have remote access, enabling IT managers to implement mass configurations or to customize devices by region, by department or by model.

Real-time alarm and diagnoses

Up to 24 real-time monitored alarm types send alarm notifications immediately when devices are running abnormally. Diagnose and solve issues timely, improve end user experience.

Timing tasks with flexibility

YMCS supports one-time and automatic scheduling. Tasks can be set according to your schedule, including one-time, daily, weekly or monthly tasks.
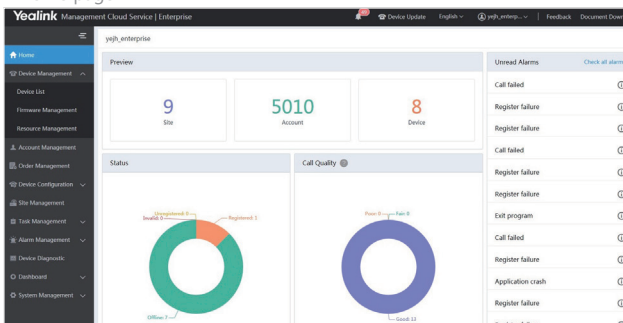
Strict security strategy

YMCS ensures data security with a comprehensive security strategy that covers data centers, application services, data transfer and operation and maintenance management.

Product Features Samples

1 Home page

2 Group configuration

3 Alarm list

4 Site management

Yealink